Helping Hands Veterinary Care is continuing to follow the constant stream of news and information emerging about Coronavirus (COVID-19). The health, safety and well being of our staff, our patients and the community continue to be our number one priority. We are closely monitoring guidance from the Centers for Disease Control and Prevention, the AVMA and local health officials for guidance to inform our decisions.

Coronavirus (COVID-19) continues to spread and raise concerns, causing many hospitals near us to close. Helping Hands wants to continue to be a valuable resource for our veterinary community.

WE HAVE TEMPORARILY EXTENDED OUR HOURS TO HELP NON-ELECTIVE SURGICAL CASES

We are aware that some clinics and hospitals may have staff shortages or may have to restrict patient services during this time. As a way to try and maintain coverage for non-elective surgeries and provide necessary patient care for our community, we are implementing some changes.

We have split our staff into two teams that will be working separately Monday- Saturday 7:30am-7:30pm to better accommodate non-elective surgical cases. This ensures that, should some of our staff become sick, we will still be able to provide emergency coverage.

We have also changed some of our in-hospital protocols to reduce staff exposure risk.

We will offer this service on a trial basis through April 3rd and potentially longer depending on community need, or unless other circumstances force us to change our protocol.

We understand that this is a rapidly changing situation. If you have any questions about our new hours or a specific case, please do not hesitate to reach out to us.

Thank you for your consideration,
The Veterinarians and Staff at Helping Hands
804-355-3500
1605 Rhoadmiller Street
Richmond. VA 23220
info@affordablepetsurgery.com
www.affordablepetsurgery.com